



CCPA Annual Reporting January 1, 2022 - December 31, 2022

Total number of personal information access requests

Total received	459
Completed in whole or in part	13
Denied - request was not verifiable	131
Denied - not made by a CA resident	161
Denied - information exempt from legislation	154

Total number of personal information delete requests

Total received	282
Completed in whole or in part	16
Denied - request was not verifiable	73
Denied - not made by a CA resident	39
Denied - information exempt from legislation	154

Total number of requests to opt-out of the sale of data received, completed in whole or in part, and denied

Not applicable

J.P. Morgan Chase does not offer an opt-out from the sale of personal information because J.P. Morgan Chase does not engage in the sale of personal information as contemplated by the CCPA.

Mean number of days responded to access, delete or opt-out requests

2.82 days